

Multi-Year Accessibility Plan and Policies for Todd Pools

This 2024 – 2028 multi year accessibility plan outlines the policies and actions that Todd Pools Ltd will put into place to improve opportunities for people with disabilities.

Statement of Commitment

Todd Pools Ltd strives to meet the needs of its employees and customers with disabilities and is working hard to remove and prevent barriers to accessibility.

Todd Pools Ltd is committed to fulfilling our requirements under the *Accessibility for Ontarians with Disabilities Act, 2005*. This accessibility plan outlines the steps we are taking to meet those requirements and to improve opportunities for people with disabilities.

Our plan shows how we will play our role in making Ontario an accessible province for all Ontarians. The plan is reviewed and updated at least once every 5 years.

We train every person as soon as practicable after being hired and provide training in respect of any changes to the policies. We maintain records of the training provided including the dates on which the training was provided and the number of individuals to whom it was provided.

Section 1. Past Achievements to Remove and Prevent Barrier

Todd Pools has completed the following accessibility initiatives.

Information and Communication

Todd Pools has made available on our website our Accessibility Policy, Accessibility Compliance Report, Multi Year Plan, Return to Work Process and Individual Accommodation Plan Process

Employment

All positions that we hire for are open to any individual that has the skills required to perform the task.

Training

Training on providing accessible customer service and how to interact with people with disabilities is part of our annual training.

Section 2. Strategies and Actions

Todd Pools is committed to providing accessible customer service to people with disabilities.

This means that we will provide goods, services and facilities to people with disabilities with the same high quality and timeliness as others.

Information and Communications

Todd Pools is in the process of updating our website to include all of the Accessibility Policy, Accessibility Compliance Report, Multi Year Plan, Return to Work Process and Individual Accommodation Plan Process

We are also looking to additional programming to make the website more accessible. . Until such time as the required programming is completed the website will be updated to advise that any individual requiring assistance with our website should contact the office for alternative formats.

Training

Todd Pools will continue to train all of our employees using the latest information available to ensure that they have the tools to provide customer service to all.

For More Information

For more information on this accessibility plan, please contact at
Hubers, Susan at 905-640-7665 or susan@toddpools.ca

Our accessibility plan is publicly posted at

www.toddpools.ca

Please contact

Hubers, Susan at 905-640-7665 or susan@toddpools.ca for a copy of this form or alternate format.